

MAIN STAGE CALLING

START OF THE MAIN SESSION

The manager will normally open up the session and explain any upcoming promotions. Once they have finished, they will pass you the microphone and you will now be in control of the session.

1. The first thing you should do at the start of the session is a book check and order of play, you should say to the customers:
 - “We are going to do a quick book check; this will also be your order of play. Please make sure you don’t have any missing or damaged tickets, if you do, please raise your hand so a member of the team can fix this for you”
2. You should then go through the order of play making sure that you tell the customers the correct order and the correct colour of any flyers to ensure they have them all.
3. Once you have done the book check you should let the customers know of the rules for stopping the game. You should say:
 - “Usual reminders, if you do have a claim, please give a nice loud shout early enough into the number so I can hear you up here on the stage and stop the game. If you are playing an electronic board, please still give a nice loud shout and then press your claim button, don’t just rely on the claim button working”.If your club has a chat room you should also say:
 - “If you are playing in the chat room and you have a claim press the red buzzer and then your electronic board claim button”
4. Once you have gone through the order of play and then explained the rules you can then start the session by saying:

“If we are all ready then, it’s onto the main session, the first page should be ___ in colour. The prize money is (example) £10 for a Single Line, £15 for a Double Line and £30 for a Full House. We are starting off by playing for any Single Line and your first number is___”

OPENING SCRIPT - EXAMPLE

“Good afternoon and welcome to your Monday afternoon session”

“We are going to do a quick book check; this will also be your order of play. Please ensure you have all your books and that none of them are missing or damaged”

“We will start on the main session book and play the first 5 pages; we will then go onto your national flyer, so please make sure you have your purple and white national flyer in front of you”

“That will then take us on to a short interval, when we come back, we will start with your big link flyer, can you also make sure you have your blue big link flyer.”

“That will then take us on to the bullseye game which is a table top game, then we play the treasure chest flyer so make sure that you also have that.”

“Finally, we finish by playing the last 5 pages of your 10-page book.”

“Please make sure you have all your books and if any are missing or damaged let a member of staff know”

“Usual reminders then if you have a claim give a nice loud shout early enough into the number so I can hear you up here on the stage and stop the game, if you’re playing an electronic board, please give a nice loud shout as well as double tapping your claim button, don’t just rely on the claim button working”

“And if you’re playing in the chat room press the red buzzer and then your electronic board claim button”

“That takes us on to your 10-page book, the first page is Violet in colour. The prize money is £10 for the line £15 for the two lines and £50 for the full house.”

“If we are all ready then, we are playing the violet page and looking for any single line, your first number is....”